September 2, 2009

RE: Heating Element – RPI Part #AIH097

Fits Resuscitaire Infant Radiant Warmers

Identified on the element itself with Part # "AIH097" and any date code ending in A7 including 15A7 and 48A7

Dear Valued Customer,

This letter is to inform you that RPI is aware of the "Urgent Medical Device Recall" issued by Drager Medical (dated August 2009) recalling their heating elements for the Resuscitaire Infant Radiant Warmers, and to instruct you of the steps to follow regarding the RPI Heating Element (RPI Part #AIH097) that fits this device. The RPI heating element is manufactured by the same company that manufactures the heaters distributed by Drager Medical.

According to the recall, Drager Medical has received only one report of a heater element failure that resulted in flame and smoke aerating from the top of the warmer assembly. The investigation revealed that there was a mis-positioned crimp which resulted in high contact resistance at the fast on connector. No patient was in the unit at the time and no injury was reported. Impacted models are RW82, RW82VHA, WBR82 and WMRW82. Drager's recall notice can be found on their website: www.draeger.com.

RPI parts were not involved in this or any other incident. However, we have been in contact with the manufacturer and, based on their investigation, we recommend the following actions with regard to RPI Heating Elements (RPI Part #AIH097).

Follow the recommendations set forth by Drager Medical for their heating elements included in their recall notice. While inspecting all heating elements that fit the Resuscitaire Infant Radiant Warmers, should you locate an RPI Heating Element, identified on the element itself with Part # "AIH097" and any date code ending in A7 including 15A7 and 48A7, inspect the heating element, including the mating connectors where the heater plugs into the wire harness for discoloration. If the heating element gives your facility any cause for concern, immediately remove the element(s) from use and/or stock, and contact RPI for an RGA (Returned Goods Authorization) to replace the heating element at no charge. If you have any questions, please contact our Technical Support Department at (800) 221-9723, x135.

Thank you for your cooperation.

Sincerely.

Íra Lapides

President & CEO