



"The Alternate Source"®

## **RPI QUALITY POLICY**

**Our mission is to be the source of choice for replacement parts for hospital, veterinary, and physician and dental office equipment service organizations. We will accomplish this by providing high quality, innovative parts and services at a fair price. We will respond to our customers' needs in an expeditious manner, treating them with integrity and respect, and, whenever possible, exceed their expectations for service. In addition, RPI maintains a commitment to comply with ISO and FDA quality management system requirements, and to continually improve the effectiveness of the quality management system.**