

The Alternatives.

The Leader in Replacement Parts for Healthcare Equipment Since 1972

RPI Introduces New Lines of Parts To Fit SciCan, AMSCO and P&C

Long Awaited and Much Needed

n response to your requests, we are pleased to introduce a new line of quality RPI parts to fit SciCan cassette sterilizers, and an expansion of our line of parts to fit the Amsco bulk sterilizers, Pelton & Crane Validator/Validator Plus models.

Our first set of parts to fit SciCan cassette sterilizers (Models 2000 and 5000) includes the cassette seal to fit the Model 2000, the solenoid valve kit, solenoid plunger kit, solenoid coil, pressure relief valve, compressor filter, keypad, power cord, and various fuses. The solenoid kit comes with an improvement on the OEM kit: a push-in elbow fitting that swivels for easier installation (instead of the straight fitting offered by the OEM). Additionally, the power cord kit comes with a right-angle strain relief, an upgrade for your customers, that allows the sterilizer to stand deeper on their counter top! (See page 4 for details.)

More parts are on their way to fit SciCan sterilizers, including the micro switch, exhaust tubing kit, and waste water bottle kit. Watch for them coming your way early next year.

To fit the Amsco Eagle series bulk steril-

izers, RPI has added seven new solenoid valve kits plus the pressure transducer kit. The RPI Pressure Transducer Kit fits all of the Eagle series bulk sterilizers because we include the connectors and hardware that make it possible for you to install it any of the models. So there's no more reason to buy three different transducers, just buy one ... the RPI Pressure Transducer Kit – it fits all! (See page 4 for details.)

In addition, we have more new parts to fit Pelton & Crane Validators. We have added the pressure tube kit, drain tube kit, and quick connect fittings. And, to fit the Validator Plus models, RPI has added the drain tube assembly kits, water level assembly, door micro switch, and quick connect fittings. (See page 5 for details.)

We have been quite busy this year developing new parts to meet your needs. Please keep the requests coming, and we will do our best to fill them! If you would like to suggest parts, please contact RPI Product Development by telephone (800) 221-9723, by fax (818) 882-7028, via e-mail at suggestions@rpiparts.com, or via our website page, "Tell Us What You Think", at www.rpiparts.com.

Wanted ... Service Tips

Do you have a service tip or repair secret that you would like to share with other professionals in your industry? If so, we would like to help you share your tip with others.

Over the years, our customers have submitted some great service tips and we have printed them or put them on our website. Your feedback is that you enjoy reading them, you're using them, and you want more!

If we use your tip, we will send you an "official" RPI t-shirt – just to thank you for sharing! Submit your Service Tip by telephone (800) 221-9723, by fax (818) 882-7028, via e-mail at suggestions@rpiparts.com, or via our website page "Tell Us What You Think", at www.rpiparts.com.

Here's What's Happening Around the Industry

by Al Lapides CEO Emeritus & Chairman of the Board Replacement Parts Industries, Inc.

Sherry and I have been a little shocked to learn that the biomedical and dental worlds didn't go into semi-retirement when we did. In fact, things continued to happen – both good and bad.

- 1) Ira and team have done a great job of taking over RPI. More new products, better service, improved website. I didn't think it possible, but are delighted it's happening.
- 2) If you recall my article in the April, 2000 RPI newsletter, the State Farm problem is continuing. SIA (Service Industries Association) is working with State Farm on the issue, thanks to those of you who became concerned! However, money is required to win this legal battle. Give whatever you can. At the September SIA board meeting this case was the primary agenda item and a State Farm representative attended the meeting. (No new news as this printing.) By the way, SIA has moved their offices

(continued on page 6)

What's Inside

The second secon	
From the Desk of the President	2
RPI Chambers	2
Tech Talk	3
What's New From RPI	4-5
8 to 4 No More	6
Service Tips	7



Ira Lapides CEO & President Replacement Parts Industries, Inc.

FROM THE DESK OF THE PRESIDENT

Today's business environment is more complex and challenging than ever before. To compete successfully, we must all be at the top our game, providing excellent products and services at fair prices, and continuously looking for ways to innovate and better satisfy our customers' requirements.

We at RPI are constantly looking for ways to improve our products and services. We created our website nearly four years ago to help provide an easy method for searching for parts, service tips, and other helpful items. We continuously update the site with new technologies, such as the database that includes pricing, illustrations, and detailed descriptions of each part. And we recently added a "Links" page to our site, providing you with quick access to other industry-related sites that might be of interest to you. (Oh yes, we also included a link to a not-so-industry-related site that we thought you might enjoy.)

On the product side, innovation is something for which we strive. The new RCB100, the improved alternative to the RCB089 Air Vent Diaphragm Assembly that fits the Midmark/Ritter M7, M9, M11 and newer 7 sterilizers is a recent example. The RCB100 costs a little more than the RCB089, but it will last longer, saving you and your customer more in the long run. And look for more new parts to be introduced over the next several months to fit the SciCan Statim cassette sterilizers. Several innovations on parts to fit those machines will be seen, including a quick disconnect for the waste bottle kit and a right angle strain relief bushing to save your customers valuable countertop space.

Occasionally, these innovations cost a little more. For example, our heater bands to fit the Tuttnauer line of sterilizers are made of stainless steel instead of aluminum. The stainless steel allows the heaters to flex better with the chambers. Unfortunately, RPI received a significant price increase from our vendor on these heaters. We searched for alternatives, but could not find other manufacturers of the quality of our current vendor, so we are staying with our current vendor for these excellent parts.

You will notice in future orders for these parts (TUH004, TUH005, TUH006, TUH016, THU017, TUH018, and TUH027), that we have increased our prices slightly to help absorb some of the cost increase that we received. We are not printing a new price book until probably Spring of 2001, so the price change is not reflected in the October, 1999 price book. However, we have included the new price for these heaters in the enclosed Price Page Update. By the way, by the time we print the new price book, it will have been more than one and a half years since we last updated prices!

Finally by the end of the year, RPI should be ISO9001 registered. We have been working long and hard on this project, and our certification audit was held at the beginning of November. ISO9001 systems have helped RPI already in many ways, helping to improve our internal processes as well as our parts and service to you.

As you can see, we are not satisfied with status quo. We strive to find new ways to better service you and help you to succeed. Because if you succeed, we do, too.

2

Happy Holida, s I Lapude

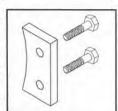
RPI Chambers

Reinforcing Blocks

The RPI chambers that fit the Pelton & Crane OCM® and OCR® autoclaves are built to last a long time with safety in mind. So, as an added safety feature, we developed and now include a reinforcing block and bolts with all of our chambers.

If you purchased an RPI chamber - RPI

Part #PCC114 or #PCC116) prior to April 3, 2000, simply contact us and we will ship you one kit per chamber at no charge to you. You can reach our Customer Service Department by



Reinforcing Block To Fit RPI Chamber PCK205 & PCK206

telephone (800) 221-9723 or (818) 882-8611; by fax (818) 882-7028; or by e-mail at order@rpiparts.com.

The reinforcing block and bolts are also sold separately. For a kit to fit the OCR ask for RPI Part #PCK205, and to fit the OCM, you will need RPI Part #PCK206.

Customer Comments

"Your website is awesome!"

Steve Shore Biomed Medical Repair Company Savannah, GA

reliable parts source of any industry that we are involved with!

Ivan Frank Sercom Fort Collins, CO

Steve and Ivan,

Thank you for your kinds words. We appreciate hearing from you.

TECH



Air Techniques A/T2000 Series Tips for Scheduling Preventive Maintenance Programs

By Jim Wisniewski, ("The Dental Guy") RPI Product Development Department

In today's quest to maximize life cycles and increase profits, one would think preventive maintenance would be the gospel. If you travel from doctor's office to doctor's office as most service technicians do, you know this is not so. I often wonder why doctors and dentists spend so much money on equipment and so little time caring for it. This is why I always taught preventive maintenance (P.M.) procedures to office personnel in every office I have ever serviced. Let's take a look at my program for the A/T2000 racks.

Film Slippage. What is it and how does regular P.M. correct it? When the film no longer moves through the rollers correctly or not at all, this is known as "film slippage". After a period of time, rollers have a tendency to swell because of the solution in which they operate. Rollers also swell if they become overheated. What's more, overheating will decrease the life of the solution. (The ideal temperature for the solution is 83°F/28.2°C.) Foreign material and silver build-up or a slick roller surface also will cause film slippage. If the roller surfaces do not match, film will not move through them correctly. Since intra-oral film is smaller than panoramic or cephalometric, it has less roller contact and more potential for slippage.

Following is my recipe for success when it comes to a P.M. schedule for the film processor. The daily routine should be taught to the doctor's office staff so they can do it themselves. In fact, you may give the staff a copy of this article to place close by the equipment for quick reference.

DAILY • Start each day by checking the solutions. Replenish if necessary. • If the processor has an auto replenisher, check the levels. Replenish if necessary. • Be

sure to turn water "ON". • It's best to use a cleaning film three times a day – in the morning, at noon time and just before going home. • Perform temperature check. Supplies needed: Temperature probe and cleaning film. There are several brands of cleaning film on the market. Dent-X and Kodak both make them, but I recommend the Air Techniques cleaning film.

"Following is my recipe for success when it comes to a P.M. schedule for the film processor. The daily routine should be taught to the doctor's office staff so they can do it themselves. In fact, you may give the staff a copy of this article to place close by the equipment for quick reference."

WEEKLY • Remove the developer transport rack and rinse under warm water. Use a spray cleaner to help loosen foreign material or build-up on the rollers. Use a Scotch-Brite® pad or comparable nylon scrub pad. It's important to restore the finish on the rollers. Silver build-up and slick and/or foreign material must be removed. Respray if necessary and rinse thoroughly, since any spray cleaners left behind can cause contamination within your chemical solutions. • Install racks. (It's best to air dry or use a lint free cloth.) • Replenish solutions. • Repeat the same procedures for the fixer rack. • Run cleaning film. • Perform temperature check. Supplies needed: Temperature probe, scrub pad and spray cleaners. Dent-X and Air Techniques both offer spray cleaners, but I recommend the cleaner sold by Gendex.

BI-WEEKLY • Repeat WEEKLY cleaning schedule for transport racks. • Drain solutions. Rinse the tanks. Use spray cleaner on tanks. Use scrub pad to wipe clean. Be sure to rinse thoroughly. (It's best to air dry or use a lint free cloth.) • Reinstall racks and replenish solutions. • Run cleaning film. • Conduct temperature check. Supplies needed: Same as for the WEEKLY cleaning.

MONTHLY • Inspect the washer/dryer rack. Clean if necessary. • Rinse the racks and tanks first so the cleaners can go right to work. . Soak all three racks in the designated cleaning tubs containing the cleaning solution. You can soak the developer and fixer racks right in their tanks and run the processor at the same time. Be sure to turn "OFF" the replenisher. • Remove the circulators and drain tube plugs with their washers. • Use spray cleaner on circulators as well as the drain plug assembly. • Be sure to agitate the racks in their designated tubs. Follow the cleaner's instructions and use soaking cleaner at least every 3 months. For the washer/dryer rack, do not wait longer than 3 months to clean. • Remove build-up on the rollers with the scrub pad. Rinse racks and tanks to avoid contamination. (It's best to air dry or use a lint free cloth.) • Reinstall circulators and drain tube plugs using new washers. • Reinstall racks. • Replenish solutions. • Use cleaning film before operating processor. • Perform temperature check. Supplies needed: Temperature probe, scrub pad, and the following items all made by Air Techniques - Formula 2000 Cleanser, Spray 2000 and cleaning film.

WHAT'S NEW FROM RPI

The following new parts are now in stock, ready to ship the day your order is received.

ORDER PARTS TODAY, HAVE THEM TOMORROW

FAX (818) 882-7028
E-MAIL order@rpiparts.com
WEBSITE www.rpiparts.com
CALL (800) 221-9723 or (818) 882-8611

AMERICAN STERILIZER Eagle & Medallion

RPI PART #AMK118
OEM PART #056396-215, 093908-907 & 093910-580

PRESSURE TRANSDUCER KIT See catalog 10/00 update page: 10-201

RPI PART #AMK174 OEM PART #P764072-001

SOLENOID VALVE REPAIR KITSee catalog 10/00 update page: 10-202

RPI PART #AMK175 OEM PART #P764075-001

SOLENOID VALVE REPAIR KIT See catalog 10/00 update page: 10-202

RPI PART #AMK176 OEM PART #P764076-001

SOLENOID VALVE REPAIR KIT

See catalog 10/00 update page: 10-202

RPI PART #AMK177 OEM PART #P764077-001

SOLENOID VALVE REPAIR KIT

See catalog 10/00 update page: 10-202

RPI PART #AMK181 OEM PART #P764078-001

SOLENOID VALVE REPAIR KIT

See catalog 10/00 update page: 10-202

RPI PART #AMK182 OEM PART #P764079-001

SOLENOID VALVE REPAIR KIT

See catalog 10/00 update page: 10-202

AMERICAN STERILIZER Eagle & Medallion

(continued)

RPI PART #AMK183 OEM PART #P764187-001

SOLENOID VALVE REPAIR KIT

See catalog 10/00 update page: 10-202

MDT • RITTER • CASTLE 1200 & 1250

RPI PART #RCS097 OEM PART #N/A

VALVE STEM KIT

See catalog 10/00 update page: 10-702

RPI PART #RCS098 OEM PART #002-0247-00

VALVE STEM KIT

See catalog 10/00 update page: 10-702

MIDMARK • RITTER M7, 7 & Newer 7's

RPI PART #RCB100 OEM PART #014-0193-00

AIR VENT BELLOWS ASSEMBLY
See catalog 10/00 update page: 10-800

RPI PART #RCS097 OEM PART #N/A

VALVE STEM KIT

See catalog 10/00 update page: 10-801

RPI PART #RCS098 OEM PART #002-0247-00

VALVE STEM KIT

See catalog 10/00 update page: 10-801

MIDMARK • RITTER M9 & M11

RPI PART #RPK282 OEM PART #N/A

PRESSURE TUBE KIT

See catalog 10/00 update page: 10-802

RPI PART #RCB100 OEM PART #014-0193-00

AIR VENT BELLOWS ASSEMBLY

See catalog 10/00 update page: 10-803

RPI PART #RPC291 OEM PART #015-0640-00

POWER CORD WITH RIGHT ANGLE PLUG See catalog 10/00 update page: 10-805

RPI PART #RPR290 OEM PART #015-0639-00

SNAP-IN AC RECEPTACLE

See catalog 10/00 update page: 10-805

RPI PART #RPC288 OEM PART #015-1139-00

POWER CORD WITH CONNECTORS

See catalog 10/00 update page: 10-805

RPI PART #RPB289 OEM PART #015-1137-00

STRAIN RELIEF BUSHING

See catalog 10/00 update page: 10-805

RPI PART #RPF049 0EM PART #015-0346-08

FUSE (3A. 250V)

See catalog 10/00 update page: 10-805

RPI PART #RPF281 OEM PART #015-0346-07

FUSE (15A, 220V)

See catalog 10/00 update page: 10-805

All rights reserved. No part of this newsletter may be reproduced or utilized in any form or by any other means without permission in writing from the Publisher. Inquiries should be addressed to: RPI, Marketing Department, P.O. Box 5019, Chatsworth, California 91313-5019. Additional copies of The Alternate Source® may be obtained by contacting RPI. Please feel free to Call: (800) 221-9723, Fax: (818) 882-7028, or E-Mail: morein-fo@rpiparts.com your request. Parts mentioned in this newsletter are manufactured by Replacement Parts Industries, Inc. to fit the equipment noted. All product names used in this document are trademarks or registered trademarks of their respective holders.

WHAT'S NEW FROM RPI

When you need parts for obsolete or new equipment, RPI has always been there for you.

PELTON & CRANE Validator 8 & 10

RPI PART #RPK282 OEM PART #N/A

PRESSURE TUBE KIT

See catalog 10/00 update page: 10-1018

RPI PART #RPF428 OEM PART #1881130

FEMALE QUICK CONNECT FITTING (WHITE)

See catalog 10/00 update page: 10-1019

RPI PART #RPF429 OEM PART #1539399

MALE QUICK CONNECT FITTING (WHITE)

See catalog 10/00 update page: 10-1019

RPI PART #RPK432 OEM PART #3003683

DRAIN TUBE ASSEMBLY KIT (SMALL)

See catalog 10/00 update page: 10-1019

PELTON & CRANE Validator Plus 8 & 10

RPI PART #RPA430 OEM PART #1520118

WATER LEVEL ASSEMBLY

See catalog 10/00 update page: 10-1021

RPI PART #MIS015 OEM PART #1881015

MICRO SWITCH (DOOR)

See catalog 10/00 update page: 10-1021

RPI PART #RPF426 OEM PART #1522494

FEMALE QUICK CONNECT FITTING (GREY)

See catalog 10/00 update page: 10-1022

RPI PART #RPF427 OEM PART #1522502

MALE QUICK CONNECT FITTING (GREY)

See catalog 10/00 update page: 10-1022

PELTON & CRANE Validator Plus 8 & 10

(continued)

RPI PART #RPK431 OEM PART #4193376

DRAIN TUBE ASSEMBLY KIT (LARGE)

See catalog 10/00 update page: 10-1022

RPI PART #RPK432 OEM PART #3003683

DRAIN TUBE ASSEMBLY KIT (SMALL)

See catalog 10/00 update page: 10-1022

RPI PART #RPF428 OEM PART #1881130

FEMALE QUICK CONNECT FITTING (WHITE)

See catalog 10/00 update page: 10-1023

RPI PART #RPF429 OEM PART #1539399

MALE QUICK CONNECT FITTING (WHITE)

See catalog 10/00 update page: 10-1023

STATIM 900, 2000 & 5000

RPI PART #SCS001 0EM PART #01-100028S

CASSETTE SEAL

See catalog 10/00 update page: 10-1024

RPI PART #RPS287 OEM PART #N/A

LIQUID SOAP

See catalog 10/00 update page: 10-1024

RPI PART #SCK008 OEM PART #01-100557S

SOLENOID VALVE KIT

See catalog 10/00 update page: 10-1024

RPI PART #RPF363 OEM PART #01-100782S

PUSH-IN ELBOW FITTING

See catalog 10/00 update page: 10-1024

STATIM 900, 2000 & 5000

(continued)

RPI PART #SCF002 0EM PART #01-100207S

COMPRESSOR FILTER

See catalog 10/00 update page: 10-1024

RPI PART #SCK003 OEM PART #01-100998S

SOLENOID-PLUNGER KIT

See catalog 10/00 update page: 10-1024

RPI PART #RPT364 OEM PART #01-101628S

SPANNER NUT

See catalog 10/00 update page: 10-1024

RPI PART #SCC005 OEM PART #01-104303S

SOLENOID - COIL

See catalog 10/00 update page: 10-1024

RPI PART #RPA369 OEM PART #N/A

THREADLOCKER® 545

See catalog 10/00 update page: 10-1024

RPI PART #SCK015 OEM PART #01-101707S

KEYPAD

See catalog 10/00 update page: 10-1025

RPI PART #RPF362 0EM PART #01-101553S

LEVELER LEG

See catalog 10/00 update page: 10-1025

RPI PART #SCV004 OEM PART #01-106787S (74-100294A)

PRESSURE RELIEF VALVE

See catalog 10/00 update page: 10-1025

RPI PART #RPF368 OEM PART #01-103497S

FUSE (1/4A, 250V)

See catalog 10/00 update page: 10-1025

(continued on back page)



8 to 4 No More

Sherry Lapides Vice-President, Customer Relations Replacement Parts Industries, Inc.

Wow! Sherry and Al and 20,000 Harley Davidson motorcycles. Little did we know when we planned our recent trailer trip that the 8th Annual Iron Horse Motorcycle Rally was to be held Labor Day weekend in Durango, Colorado. People came from all over the country, there was a motorcycle parade down Main Avenue and a noisy, but good time was had by all.

We also visited the Southwest States of Utah, Colorado, New Mexico and Arizona. The parks in Utah were amazing – the scenery in each park more spectacular than the last. I think our favorite was Capital Reef National Park. The campground is near an early Mormon settlement, full of grass and trees, with deer walking through it and a river on one side. We were invited to pick peaches, apples and pears from their orchards and saw some awesome rocks and canyons.

From there were went to Colorado and visited some of our customers. Stopping overnight in Grand Junction, we were able to see Ray Stephenson of Precision Medical Technology. In Durango we were able to get together with Jerry Monaghan of Durango Dental Supply. Both meetings helped us to get a better feel for how business is done in some of the smaller towns and what are the major concerns for the smaller service companies. Both Ray and Jerry cited quality of living is being one of the reasons they have settled where they are, but styles of doing business are quite different.

While in Durango we took a day trip to see the Indian ruins at Mesa Verde. They were quite incredible to see up close, and we had a great day touring them. Evidence of the recent fires was apparent, with acres of blackened hillsides seen from the road and charred remains of guard-rails and posts along the way. Luckily none of the structures were damaged.

From Durango it took just a few hours to drive to Taos, through some beautiful mountain scenery and crossing over the 650 foot high Rio Grande Gorge Bridge. A few days in Taos and Santa Fe, and then we headed for Albuquerque, where we were able to meet a few more of our customers.

We have had a wonderful time on our adventures and have already started to plan our next one. We are grateful for so many things – to have the opportunity to travel, to have the chance to meet so many people we have known only by telephone all these years, to know that the company we leave is in such good hands, and to have RPI to come home to. We wish the same to all of you. Stay well and happy holidays.

At this time of year, we just wanted to take a moment to thank you, and to let you know how much we appreciate your calling us during this past year for your replacement parts. We look forward to next year, with many more new parts. From all of us at RPI, we wish you a joyous holiday season and best wishes for a happy, healthy new year.

A Remembrance

We would like to extend our deepest sympathy to the family of George Erick who passed away last summer. George became an RPI customer back in 1975 and helped us develop our first bulk sterilizer parts. His son, Mike, continues to operate Medical Scientific Service in Albuquerque, New Mexico.

What's Happening

(continued from front page)

- to Southern California. The new telephone number is (858) 728-8200.
- 3) Good news! SIA and IAMERS (International Association of Medical Equipment Remarketers and Services) will combine their annual meetings into one which will be held on March 25, 2001 at the Mirage Hotel in Las Vegas, Nevada. There will be both joint and separate sessions for each. While the two organizations are not combining, they understand that they have many common issues. This is a major step forward for our industry.
- 4) Jack Spears, founder of HealthTech Publications, has left to start a new and different business. He has been the public voice champion for the service industry for more than twenty years. His publications will continue, but his personal zeal will be missed.
- 5) Finalization of the anticipated voluntary regulations for refurbished equipment seems to be indefinitely stalled. Two events have contributed to this situation. First, internal review by FDA legal staff of the proposed voluntary program indicated that some difficult problems had to be solved. Second, FDA staff working on this project either transferred or left. There appears to be no internal FDA push for the program at present. And it also appears that many of the OEMs who had pushed for this in the first place have now lost interest. It's not dead, just dormant. We suspect it will not come to life again for some time. However, as an industry, we must continue to improve the quality our our work.

That's all from the road right now. In spite of our "semi-retirement", we're still a part of our industry.

The RPI Family

Hi my name is Tanya Alicea and I was born in Chicago, Illinois. My family is originally from Puerto Rico, but we have lived in California for more than twenty-five years. I now have my own family – my fiance, Mauricio and our son Mauricio, Jr, who is a handful at four years old, but the joy of my life.

Throughout my childhood, I always dreamed of becoming a dancer. I did in fact try to live out my dreams by attending dance classes, joining a performance group, and becoming a cheerleader in high school. But when reality hit, I decided that I had to prepare myself for a better future. I then attended a business college where I studied accounting.

I started working with RPI as a temp in the Customer Service Department back in March, 1998. I then moved to a new telemarketing project that was just getting started and soon after that I was offered a permanent position as the Accounting/Purchasing Assistant, where I worked for over a year. Recently I was promoted to Accounting Supervisor, which I really enjoy.

As for my hobbies, I love spending as



Tanya Alicea Accounting Supervisor with my family as possible. We like to go on family outings like to the zoo, carnivals, and other fun stuff, or sometimes

much time

we rent movies and stay at home. But I now have a new hobby ... helping my son with his homework since he just started Pre-K.

I can honestly say that working for RPI has been a wonderful experience. RPI is not only a great company (all RPI customers know that), but also a fun-loving and family-oriented place to work.



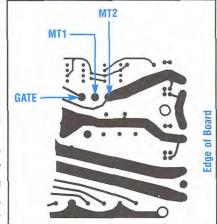
Pelton & Crane Validator® Quick and Easy Way To Check the Triac

by Andy Sandelski, RPI Product Development Department

Here's a quick and easy way to check if the Triac on the Power Supply Board is the source of your problem when the Validator is <u>always heating or never heating</u>. With this method, you don't have to take the machine apart. Simply follow Steps 1-6 below. If the

values you read from the ohmmeter are in line with those in Steps 3-5, then it is a good indicator that the Triac is operating properly, which means the Triac is most likely **not** the problem.

- 1) Shut machine off. Disconnect power.
- 2) Remove top cover, then remove clear plastic splash shield. 3) Using the ohmmeter, attach the leads to GATE and MT1 (see diagram). The ohmmeter should read approximately 65 ohms. 4) Using the ohmmeter, attach the leads to GATE and MT2 (see diagram). The ohmmeter should read a very high resistance in the megaohm region. 5) Using the ohmmeter, attach the leads to MT2 and MT3 (see diagram). The ohmmeter should read a very high



resistance in the megaohm region. 6) If the values you read from the ohmmeter are in line with those in Steps 3-5, then it is a good indicator that the Triac is operating properly, which means the Triac is most likely **not** the problem, so continue your troubleshooting.

Welcome And Congrats To ... Randy, Lara & Budd

Randy Hunt is RPI's new Configuration Manger as well as in-house mechanical engineer. He's responsible for drawing the illustrations and specifications for the prints we use when making our parts, and making sure that our prints are kept up-to-date and accurate. Glad you're here!

And another welcome goes to Lara Karaguezian. Lara is the new Accounting/Purchasing Assistant, and she splits her time between the two departments. She comes to RPI with a great deal of experience and we are glad she's at RPI. Welcome!

Congratulations to Budd Ford. Budd was promoted to assisting Quality Control and Product Development. He's knowledgeable, diligent, and a hard worker – three very important qualities when working with these two departments. Congrats!

Where In The World Are ... Sherry & Al Lapides?

One might wonder where in the world are Sherry and Al? Remember the old saying, "A picture is worth a thousand words."? Well, there you have it!



WHAT'S NEW FROM RPI

(continued from pages 4-5)

The following new parts are now in stock, ready to ship the day your order is received.

STATIM 900, 2000 & 5000

(continued)

RPI PART #RPF061 OEM PART #N/A

FUSE (1A, 250V)

See catalog 10/00 update page: 10-1025

RPI PART #RPF071 OEM PART #01-103472S

FUSE (15A, 250V)

See catalog 10/00 update page: 10-1025

RPI PART #RPF060 OEM PART #N/A

FUSE (1/2A, 250V)

See catalog 10/00 update page: 10-1025

RPI PART #RPF367 OEM PART #01-103498S

FUSE (2A, 250V)

See catalog 10/00 update page: 10-1025

STATIM 900, 2000 & 5000 (continued)

RPI PART #RPC288 OFM PART #N/A

POWER CORD WITH CONNECTORS See catalog 10/00 update page: 10-1025

RPI PART #RPC291 OEM PART #01-1016475

POWER CORD WITH RIGHT ANGLE PLUG See catalog 10/00 update page: 10-1025

RPI PART #RPB365 OEM PART #53-100518A

90° LIQUID TIGHT STRAIN RELIEF WITH LOCKING NUT

See catalog 10/00 update page: 10-1025

RPI PART #SCK025 OEM PART #01-100572S

POWER CORD REPLACEMENT KIT

See catalog 10/00 update page: 10-1025

TUTTNAUER 1730, 2340, 2540 & 3870

BPI PART #TUJ033 OEM PART #CB842010

AIR VALVE JET

See catalog 10/00 update page: 10-1402

RPI PART #TUJ034 OEM PART #CT842010

AIR VALVE JET

See catalog 10/00 update page: 10-1402

RPI PART #TUS035 OEM PART #1620301

OVER TEMPERATURE SAFETY SWITCH See catalog 10/00 update page: 10-1402

RPI PART #TUT007 OEM PART #1620101

CONTROL THERMOSTAT

See catalog 10/00 update page: 10-1402

RPI PART #TUT038 OEM PART #1620004

SAFETY THERMOSTAT (MANUAL RESET) See catalog 10/00 update page: 10-1402

RPI PART #TUT039 OEM PART #1620103

SAFETY THERMOSTAT (AUTOMATIC RESET) See catalog 10/00 update page: 10-1402

CORRECTION TO INFO RE: AIR VALVE JETS THAT FIT TUTTNAUER - MODELS 1730, 2340, 2540 & 3870

In the August RPI vellow flyer announcing new parts to fit Tuttnauer, we made a mistake. We reversed the model numbers that the Air Valve Jets fit. Below is the corrected information.

RPI PART #TUJ033 - AIR VALVE JET

Models: 1730EK, 1730MK, 2340EK, 2340MK, 2540EK, 2540MK, 3870EK & 3870MK

RPI PART #TUJ034 - AIR VALVE JET

Models: 1730E, 1730M, 2340E, 2340M, 2540E, 2540M, 3870E & 3870M

replacement parts industries, inc.

"The Alternate Source®" P.O. Box 5019, Chatsworth, CA 91313-5019

Return Services Requested

Especially for . . .

PRESORTED STANDARD U.S. POSTAGE PAID CANOGA PARK, CA PERMIT #250